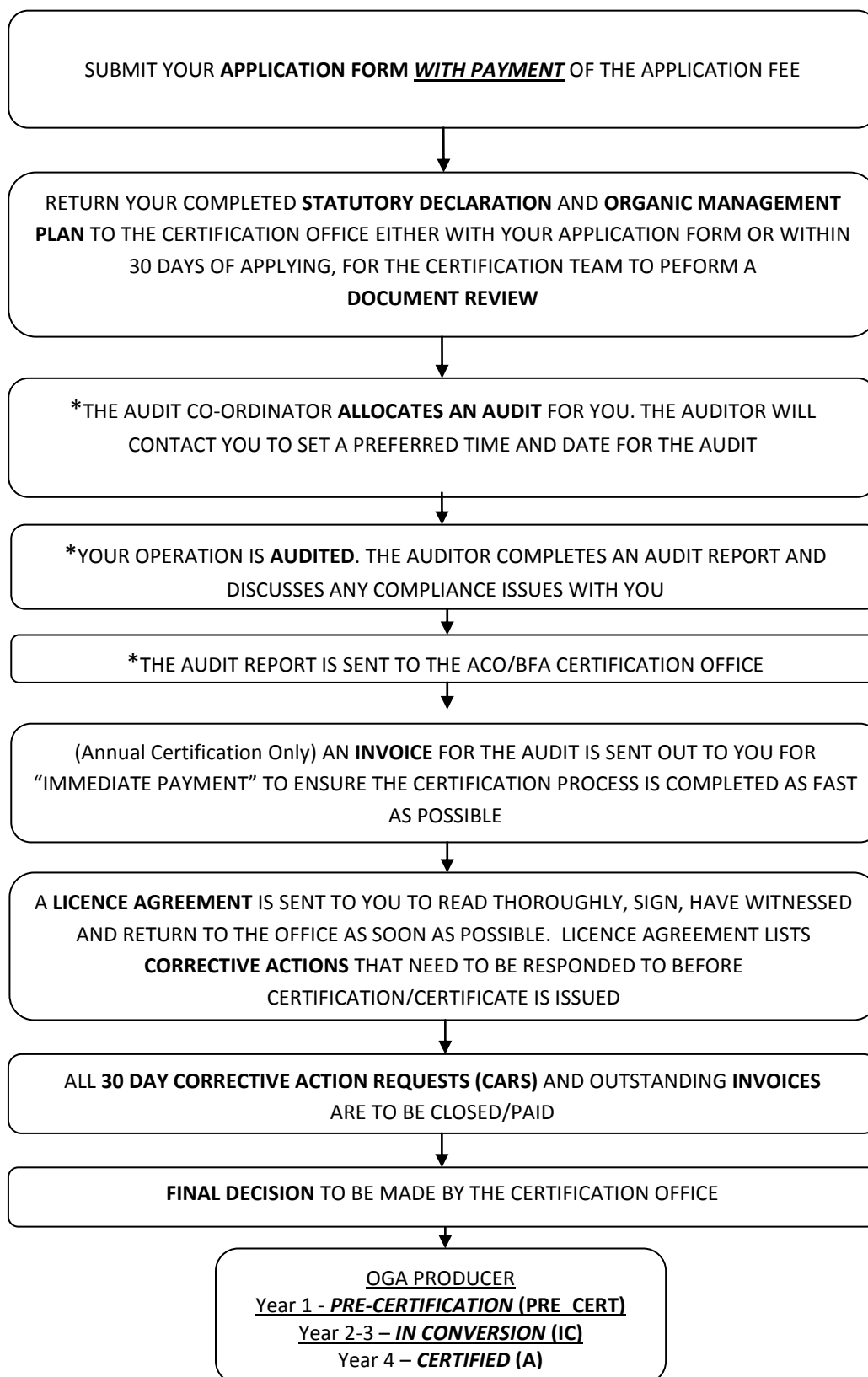


OGA CERTIFICATION PROCESS FLOW CHART



*On-site audit is conducted every alternate year. Every other year, desk audit is carried out.